



Mortgage Statement

Statement Date: 04/08/2024

RETURN SERVICE ONLY
PO BOX 100081, Duluth, GA 30096-9377

3-834-14432-0014485-001-000-000-000

MOHAMED M AYOUB
3897 N CATAWBA WAY
AURORA CO 80019-3725

Property Address:	27210 E MAPLE AVE AURORA, CO 80018
Account Number	9014259898
Payment Due Date	5/1/2024
Amount Due	\$3,039.99
<i>If payment is received after 5/16/24, \$90.28 late fee will be charged.</i>	



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Account Information	Explanation of Amount Due
Outstanding Principal Balance \$385,952.98 Current Escrow Balance (\$3,457.71) Maturity Date May 2051 Interest Rate 3.2500% <i>*The principal balance above is not the total amount required to pay your loan in full.</i>	Loan Set Up on Automatic Payment/ACH* NO <i>*If your account is set up on Automatic Payment/ACH as indicated above, your account will continue to draft as scheduled.</i> Principal \$760.27 Interest \$1,045.29 Escrow (for Taxes and Insurance) \$1,234.43 Regular Monthly Payment \$3,039.99 Total Fees Charged \$0.00 Total Amount Due \$3,039.99
Contact Us	
Online: www.myMRCServicMac.com By Email: support@myMRCServicMac.com By Phone: 855-391-8340 Hours of Operation: Monday through Friday 8:30 AM to 8:00 PM ET	

Activity since your last statement (03/15/2024 - 04/08/2024)										
Date	Due Date	Description	Amount	Principal	Interest	Escrow	Fees	Unapplied	Other	
03/30/2024		HAZARD/FIRE	\$0.00	\$0.00	\$0.00	(\$6,350.00)	\$0.00	\$0.00	\$0.00	
04/08/2024	04/01/2024	PAYMENT	\$3,039.99	\$758.22	\$1,047.34	\$1,234.43	\$0.00	\$0.00	\$0.00	

Past Payment Breakdown		
	Paid Last Month	Paid Year to Date
Principal	\$758.22	\$3,020.61
Interest	\$1,047.34	\$4,201.63
Escrow	\$1,234.43	\$4,937.72
Fees	\$0.00	\$0.00
Total	\$3,039.99	\$12,159.96

Important Messages
If you are experiencing a hardship and need assistance, please reach out to us to discuss assistance options at 855-391-8340. While it's important to make timely payments, if you are experiencing a hardship or having trouble making your mortgage payment on time, assistance options may be available. If you would like mortgage counseling or assistance at no cost to you, or if you need assistance with translation or other language assistance, you can find a list of counselors in your area on the U.S. Department of Housing and Urban Development (HUD) website at www.hud.gov/counseling, by phone at 800-569-4287. You may also be eligible for mortgage assistance from your state's housing finance agency or other state/local agency (See reverse for more information). For additional educational information, including help for servicemembers, you may also visit Fannie Mae's website https://www.fanniemae.com, if Fannie Mae is the owner of your mortgage loan or Freddie Mac's website http://myhome.freddie.com, if Freddie Mac is the owner of your loan.

DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT



Account Number: 9014259898
MOHAMED M AYOUB

☐ Check here and see reverse for address correction

MR. COOPER
P.O. BOX 105178
ATLANTA, GA 30348-5178

Internet Reprint

Total Amount Due	\$3,039.99
Payment Due by 5/1/2024	
<i>If payment is received after 5/16/24, \$90.28 late fee will be charged.</i>	
Please designate how you want us to apply any additional funds.	
Additional Principal	\$
Additional Escrow	\$
Other Fees	\$
Total Amount Enclosed:	\$

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Service Notice

ServiceMac, LLC (NMLS #1687766) provides certain mortgage servicing functions and services on behalf of Mr. Cooper, (NMLS # 2119). For more information regarding ServiceMac, LLC including licensing and other legal information, please visit www.myservicemac.com. Visit NMLS Consumer Access at www.nmlsconsumeraccess.org.

Contact Us

We are happy to assist you. If you would like to contact us, please call us at 855-391-8340, visit our website at www.myMRCServiceMac.com, or write us at support@myMRCServiceMac.com or PO BOX 100077, Duluth, GA 30096-9377. We are available to take your call Monday through Friday 8:30 AM to 8:00 PM ET.

Important Payment Information

Payments can be made online, by phone, or through our automatic payment (recurring ACH) program. They can also be mailed to Mr. Cooper, P.O. BOX 105178 ATLANTA, GA 30348-5178 with your loan number referenced on the check and with the coupon from your statement enclosed. Do not send cash or postdated checks.

If you send your payment to any other location, a processing delay may occur. When you pay via check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction and you agree that funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

If any payment received is returned as NSF or does not clear for any reason, we may attempt to withdraw funds from your account electronically up to three times. If we are not able to successfully collect these funds, the check amount will be reversed from your loan, and you may be assessed a fee (up to \$50.00 as regulated by Investor, Agency or State law) for each transaction that is returned NSF. If multiple items are returned through any payment method, we reserve the right to require certified funds.

If you are enrolled in our automatic payment program and your mortgage loan becomes delinquent, you file bankruptcy, or if multiple payments are returned for any reason, you understand that your automatic draft will be terminated.

Note: Payments received after normal business hours will be credited the following business day.

Please be advised that if your account is delinquent or if there are fees and charges due, your account may not be paid ahead nor may principal reduction payments be applied. If you pay more than the Payment Amount shown, that amount is applied to your account as provided in your loan documents. Normally, first to late charges due, next escrow amounts due, and then other fees and charges assessed to your account. After that, we will follow your specific instructions if provided on the payment coupon. If not provided, we will apply it directly to principal, reducing the balance owed.

Fee Schedule

Fees for various services will be quoted upon request. Allowable fees may be assessed automatically. Please visit our website or call us for more details.

Payoffs

To obtain an accurate payoff on your loan, please visit our website or call us for more details. We also accept requests for payoff quotes in writing. Note: authorization is required if requested by a third party (Title, Escrow, Closing agent)

Servicemembers Civil Relief Act (SCRA)

The Servicemembers Civil Relief Act may offer protection or relief to military members who have been called to active duty. If you have been called to active duty or you are the spouse, registered domestic partner, partner in a civil union, or financial dependent of a person who has been called to active duty, and you have not yet made us aware of your status, please contact Customer Service at 855-391-8340.

Americans with Disabilities Act (ADA)

Our company supports customers who require assistance due to hearing, speech or visual impairments. Specially trained relay agents will conduct the calls through TTY or verbally to hearing parties. If you are having difficulty reading this document, you may request that our Customer Care Specialists assist you by reading the letter content aloud to you in its entirety. Please contact a Customer Care Specialist on the phone number included on the front of this statement.

Disputing Credit Reporting Account Information

You have the right to dispute credit bureau reporting information by sending a letter to our correspondence address at Mr. Cooper, PO BOX 100077, Duluth, GA 30096-9377.

Your dispute notice should include:

- (1) Sufficient information to identify the account or other relationship that is in dispute, such as your account number and your name, address, and telephone number of the consumer;
- (2) The specific information that you are disputing and an explanation of the basis for the dispute; and
- (3) Supporting documentation

Complaints

If you have a Complaint regarding the servicing of your loan, you may call us at 855-391-8340 or send a letter providing details of your complaint to Mr. Cooper, PO BOX 100078, Duluth, GA 30096-9377.

Notices of Error and Requests for Information

You have certain rights under federal law related to resolving errors in the servicing of your loan or requesting information about your loan account. If you want to send a Notice of Error or a Request for Information as defined by federal law, it must be sent to our exclusive address at Mr. Cooper, PO BOX 100078, Duluth, GA 30096-9377.

Property Taxes

If you received your Real Estate tax bill for an item that is included on your Annual Escrow Statement, please keep it for your records as we receive the tax information directly from your taxing authority. It is not necessary to contact or mail us this information. However, if you receive a delinquent tax bill/notice please forward the bill to us at PO Box 9212 Coppell, TX 75019-9228 or fax to 817-310-7507.

HUD Counseling Information about Mortgage Counseling or Assistance

For a list of HUD-approved housing counseling agencies that can provide free foreclosure prevention and debt management information, as well as translation or other language assistance, contact one of the following federal government agencies.

- The U.S. Department of Housing and Urban Development (HUD) at (800) 569-4287 or www.hud.gov/counseling
- The Consumer Financial Protection Bureau (CFPB) at (855) 411-2372 or www.consumerfinance.gov/mortgagehelp

Fair Debt Collections Protection Act and Bankruptcy

We may be considered to be a debt collector under certain state and federal laws. Accordingly, for the purposes of such laws, this communication is from a debt collector and is an attempt to collect a debt. Any information obtained will be used for that purpose. However, to the extent your original obligation has been discharged or is subject to an automatic stay under the United States Bankruptcy Code, this notice is for compliance and/or informational purposes only and does not constitute a demand for payment or an attempt to impose personal liability for such obligation.

Fannie Mae

If the investor of your loan is Fannie Mae, go to <https://www.fanniemae.com> for additional educational resources.

Homeowner Assistance Fund

The Homeowner Assistance Fund (HAF) is a federal program to help homeowners impacted by COVID-19 catch up on mortgage and utility bills and pay other housing costs

<https://www.ncsha.org/homeowner-assistance-fund/>

Successors in Interest

A Successor in Interest is someone who acquires an ownership interest in a property secured by a mortgage loan by transfer upon the death of a relative, as a result of a divorce or legal separation, through certain trusts, between spouses, from a parent to a child, or when a borrower who is a joint tenant or tenant by the entirety dies. If you are a successor in interest, or you think you might be, please contact us by phone at 855-391-8340, mail at Mr. Cooper, PO BOX 100077, Duluth, GA 30096-9377, or email us at support@myMRCServiceMac.com to start the confirmation process.

Credit Reporting Notice

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in our credit report.

State Disclosures

Certain state disclosures are applicable based on the state in which the secured property is located.

Address and phone number change *Please be sure to check the box on the front of this coupon

Borrower first name _____ Borrower last name _____

Co-borrower first name _____ Co-borrower last name _____

New mailing address _____

City, State Zip _____

Home Phone _____ Work Phone _____

Cell Phone _____ Email _____